# **DocCheck Insights**

Bringing you closer to your target group



# **DocCheck Insights**

## DocCheck's institute for market and opinion research



### High level of expertise

- + More than 20 years of expertise in market research in the healthcare industry
- + Deep understanding of needs and challenges of HCPs
- + Expertise in translating complex medical topics into valuable insights



### Verified panel

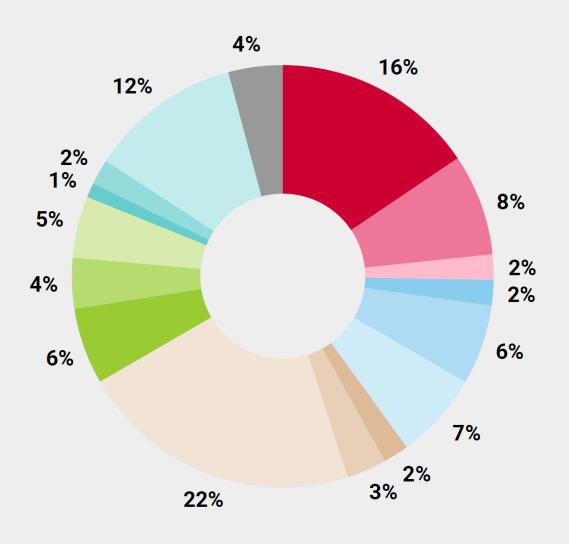
- + Access to 350,000 authenticated HCPs in our verified panel
- + High intrinsic interest of users to participate in our surveys, interviews and workshops



### **Diverse methods**

- + Tailored approaches ranging from quick online surveys to in-depth interviews
- + Individual mixed-method approaches for the best possible insights generation

### DocCheck panel Germany: physicians in discipline



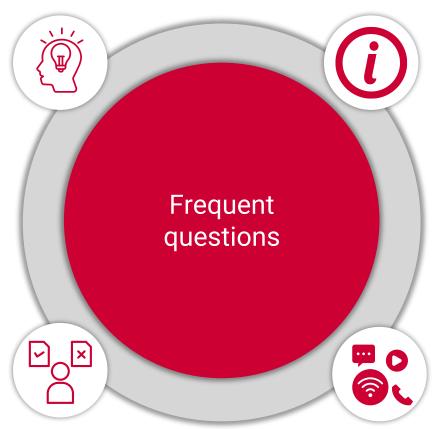
- General medicine
- Anaesthesiology
- Occupational medicine
- Ophthalmology
- Surgery
- Gynaecology
- Ear, nose and throat medicine
- Dermatology
- Internal medicine
- Paediatrics
- Neurology
- Psychiatry/Psychotherapy
- Radiology
- Urology
- Other specialists
- Practical physicians/physicians without specialisation

# Quantitative Surveys

# Get to know your target group better

### **Awareness**

How aware are HCPs of a product/brand/manufacturer?



### **Information needs**

What information do HCPs need regarding the product/therapy?

### **Visual & Claim tests**

How well is a visual/claim liked and how well does it fit the brand?

### Information channels

Which information channels are used for specific topics?

# **Quantitative options**

# QuickCheck



- Online survey
- ✓ Standardized design
- Quick insights from the target group
- ✓ Fitting for few questions (< 10)
- ✓ Visualization of data in a ppt-report
- ✓ Results in 2-3 weeks

from ~ 3,000 EUR\*

# Survey



- ✓ Online survey
- ✓ Higher flexibility regarding scope & target group
- ✓ More in-depth insights from your target group
- ✓ Fitting for more complex questions
- ✓ Tabulation with statistical analysis
- ✓ Visualization of data in a ppt-report
- ✓ Incl. Management- & Executive-Summary

Costs upon request

# **QuickCheck Pricing**

# Bundle S

- ✓ 1-3 questions
- ✓ incl. sociodemographics

from ~3,000 EUR\*

# Bundle M

- ✓ 4-6 questions
- ✓ incl. sociodemographics

from ~4,100 EUR\*

# **Bundle L**

- ✓ 7-9 questions
- ✓ incl. sociodemographics

from ~5,600 EUR\*



# Added value of interviews



For the direct exchange with your target group on demand



Get feedback on product ideas or services and get to know your target group personally



Pragmatic realization via Zoom, to reach HCPs across Germany



High levels of trust and intrinsic interest of participants



# **Qualitative options**

# QuickTalk



- ✓ Qualitative interviews via Zoom à 30 minutes
- ✓ Short-term exchange with up to 4 HCPs.
- Moderated by DocCheck Insights
- ✓ Interviews in 1-2 weeks
- Anonymous audio files
- ✓ Summary of central Insights

from ~ 5,600 EUR\*

# **Interviews**



- ✓ Qualitative interviews via Zoom
- ✓ No restriction of sample size & interview length
- ✓ Moderated by DocCheck Insights
- ✓ Participation of client as silent listener
- ✓ Live-chat with moderator for real-time inquiries
- ✓ Al-assisted analysis of interviews
- ✓ Visualization of results incl. direct quotes

### Costs upon request

# QuickTalk: your possibilities

# **Services**







- Recruitment of HCPs via the DocCheck Panel
- ✓ Moderated by DocCheck Insights
- ✓ Interviews in 1-2 weeks
- ✓ Audio files & transcripts of interviews
- Summary of central Insights

# Costs\* 2 interviews: from ~5,600 EUR 3 interviews: from ~6,100 EUR 4 interviews: from ~6,600 EUR



# **Objectives of workshops**



### **Design and optimization of communication**

along the customer journey (e.g. field service-folder, information brochure, touchpoint design)



### **Creation of differentiated patient personas**

considering application types and information needs



### **Development of optimized product positioning**

under consideration of patient types, competitive landscape, USPs, drivers & barriers



# Objectives of focus groups



**Evaluation and identification of optimization potential** e.g. of websites, displays, information materials



### Identification of processes and usage habits

e.g. during the order process or the organization of vaccinations in practices and pharmacies



Uncovering needs, challenges and adjustment points

e.g. regarding digital health applications



# **Realization options**

# Workshops



- Recruitment of HCPs via the DocCheck Panel
- ✓ Joint work on creative tasks to generate ideas
- Moderation by DocCheck Insights and/or the client
- Organization of location and catering
- Preparation of the results as a photo protocol and (on request) as a summary of the central insights

# Focus groups



- Recruitment of HCPs via the DocCheck Panel
- Conducted via Zoom
- Moderation by DocCheck Insights and/or the client
- ✓ Audio recording of the discussion
- On request, preparation of results including direct quotes





We bring the impressions of your trade fair appearance to life!

# We snoop, you profit



Attendance at the trade fair

- neutral and unfiltered -



Short interviews with trade fair visitors

- in person instead of via tablet -



Recording & Al-analysis of the interviews

- for strategic optimization -

# **Pricing models**

# **Bundle S**

- ✓ On-site attendance for up to 4 hours
- Conduct of interviews with the meta glasses
- ✓ Provision of raw videos without analysis

approx. 2,000 EUR\*

# Bundle M

- ✓ Bundle S + 2 additional hours
- ✓ AI-based analysis of the visitors' opinions
- ✓ Categorization according to topics and sentiments
- ✓ TopLine report with the central insights

approx. 4,500 EUR\*

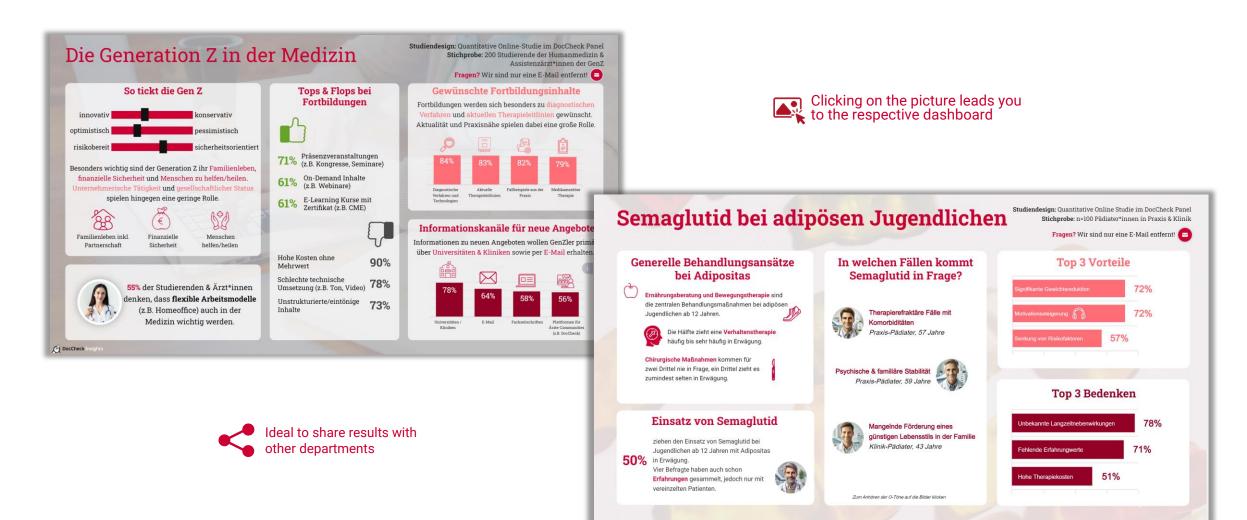
# Bundle L

- ✓ Bundle M
- ✓ Detailed expert analysis of the discussions
- ✓ Compilation of the most relevant direct quotes
- Management summary & recommendations for action

approx. 7,500 EUR\*

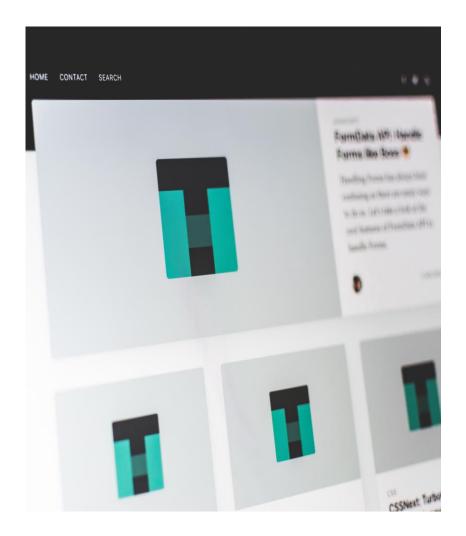


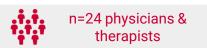
# Data visualization as interactive dashboards



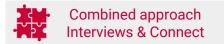
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# **Qualitative Website-Evaluation**









### **Method**

- Combined moderation by DocCheck and the client
- Visit of the website via screensharing during the session
- Direct feedback and open discussion regarding perception of the website and potential for optimization

### **Contents**

- Feedback on overall impression
- Satisfaction with contents and level of information
- Attractiveness of website design
- Perception of used wordings

